BHIS Crisis Services Recommendations: HCPF Response

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Presented by: Matt Pfeifer

Crisis Services Recommendations

Meet: BHIS recommends that HCPF create policy guidance for monitoring how RAEs are collaborating with regional ASOs. The guidance should encourage RAEs to initiate or participate in regular meetings between RAEs and ASOs to understand and align performance as it relates to Medicaid members.

Crisis Services Recommendations

Replicate: BHIS recommends that HCPF and RAEs replicate and expand on effective and existing community coordination efforts.

Crisis Services Recommendations

Participate: BHIS recommends that representatives from PIAC, BHIS, HCPF, RAEs and ASOs participate in Behavioral Health Reform as initiated by the Behavioral Health Task Force, specifically on the matter of improving access to and experience with crisis services. Task Force goals that support ASO and RAE alignment should be priorities.

HCPF Response

- Crisis services section will be added to the biannual Health Neighborhood and Community Report deliverable
 - >Work with Administrative Service Organizations (ASO)
 - >Community collaboration
 - >Upcoming reform efforts (ex. 9-8-8 hotline)
- Continue to engage in statewide behavioral health reform as a department and with RAEs/MCOs



Questions?